

learning  
equals  
development

# EQV Course Outline



■ Managing Change

■ 1 Day

Tel: 0844 888 2732 E-mail: [lets-talk@eqv.co.uk](mailto:lets-talk@eqv.co.uk) [www.eqv.co.uk](http://www.eqv.co.uk)

EQV (UK) Ltd, The Mill House, Dovecote Court, Potters Marston, Leicestershire, LE9 3JR

## Managing Change (2 Day)

### Business Benefit

No longer an occasional necessity, change has become almost an everyday feature of business life. The ever increasing pace of technological change and constantly increasing customer expectations means that organisations have to be ready to embrace change. They also have to be able to manage its impact on both the business and its employees.

### Who Should Attend?

This course is for managers and project sponsors who lead the introduction of change initiatives into a department or business unit or who have the responsibility to implement changes initiated by senior managers.

### Learning Objectives

*By the end of this course  
you will be able to...*

- Describe the main principles of Change Management
- Understand the human aspects of change
- Describe the main barriers to change
- Create a plan to manage the impact of change on staff
- Outlines how that plan would be implemented

### Course Content

- Understanding why change is necessary
- The human aspects of change (including the 'Change Curve')
- The barriers to change
- Planning change
- Leading people through change – the manager's role
- Dealing with negativity

#### 2011

Jul 19-20  
Aug 18-19  
Sep 19-20  
Oct 19-20  
Nov 21-22  
Dec 19-20

#### 2012

Jan 19-20  
Feb 20-21  
Mar 19-20  
Apr 23-24  
May 21-22  
Jun 25-26  
Jul 23-24  
Aug 16-17  
Sep 13-14  
Oct 07-08  
Nov 01-02  
Dec 03-04

### You may also be interested in

Assertiveness, Communication Skills, Dealing with Negativity, Leadership

### Training Locations

Leicester, Sheffield, Liverpool, Manchester, Basingstoke, London

## The EQV Promise

We ensure that our courses are well received and are delivered by trainers that have actual commercial competency in their chosen subject.

Not only is this essential for our accreditation purposes but it ensures that the trainers will be able to include relevant experiences they themselves have learnt from. This generates appropriate engagement and empathy in the training environment.

When the course is completed we will report back to you about how the training has been received and can indeed evaluate the training right from start to finish after the skills transfer period. This information can come from your account manager who is your main point of contact at all times.

## The EQV Experience

Our training courses take the attendee on a journey of learning and development. Throughout the course everyone is engaged in a stimulating and participative way.

Our courses are designed to encompass many different kind of learning activities making sure they appeal to different natural styles of learning that individuals have.

Activities may include a selection of syndicate work, discussion, pair work, case studies, games, role play, quizzes and presentations.

During the event an individual works on their own implementation plan so that they have a clear plan of how they are going to support their own skills transfer back in the workplace. Whilst it is important for the attendees to enjoy the workshop we want to ensure they apply as much as possible back in the workplace.

## Our Training Centre

Set in the heart of beautiful rolling Leicestershire countryside, our idyllic training facilities not only provide attendees with the perfect environment to concentrate on their individual learning experience but also provide the practicality of ample parking and fully designed and equipped training rooms.

You will be greeted upon arrival by our training co-ordinator who is your point of contact throughout the day should have any specific queries.

A delicious buffet lunch is provided, catering for a variety of dietary needs.

## What Delegates Say about this course

*"My company is going through a lot of change at the moment, I feel this course was very informative"*

*"Fantastic, thank you"*

*"Great ideas and concepts to take away with me"*

