

learning
equals
development

EQV Course Outline



- Managing Negativity – Performance Booster
- 2 Hours

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Managing Negativity – Performance Booster (2 Hours)

Business Benefit

- In these days of constantly changing working practices, restructuring and redundancies, negativity is all too common in the workplace. The problem with negativity is it can become infectious! This session can help managers deal with negativity and stop it spreading.

Who Should Attend?

- Managers who have to deal with negativity in the workplace.

Learning Objectives

By the end of this course you will be able to...

- Help staff come to terms with change and confront the challenges of the modern working environment.
- Understand the different types of negativity and develop strategies for dealing with them.
- Describe practical techniques for managing negative behaviour.

Course Content

- The Causes of Negativity
- Situational and Habitual Negativity
- The Effect of Negativity on Behaviour
- How to Manage Negative Behaviour in the Workplace

You may also be interested in

Assertiveness

Motivation

Staff Supervision

Dates: **Dates to suit you...**
Please contact EQV

Price: **£POA**
per person

The EQV Promise

We ensure that our courses are well received and are delivered by trainers that have actual commercial competency in their chosen subject.

Not only is this essential for our accreditation purposes but it ensures that the trainers will be able to include relevant experiences they themselves have learnt from. This generates appropriate engagement and empathy in the training environment.

When the course is completed we will report back to you about how the training has been received and can indeed evaluate the training right from start to finish after the skills transfer period. This information can come from your account manager who is your main point of contact at all times.

The EQV Experience

Our training courses take the attendee on a journey of learning and development. Throughout the course everyone is engaged in a stimulating and participative way.

Our courses are designed to encompass many different kind of learning activities making sure they appeal to different natural styles of learning that individuals have.

Activities may include a selection of syndicate work, discussion, pair work, case studies, games, role play, quizzes and presentations.

During the event an individual works on their own implementation plan so that they have a clear plan of how they are going to support their own skills transfer back in the workplace. Whilst it is important for the attendees to enjoy the workshop we want to ensure they apply as much as possible back in the workplace.

Our Training Centre

Set in the heart of beautiful rolling Leicestershire countryside, our idyllic training facilities not only provide attendees with the perfect environment to concentrate on their individual learning experience but also provide the practicality of ample parking and fully designed and equipped training rooms.

You will be greeted upon arrival by our training coordinator who is your point of contact throughout the day should have any specific queries.

A delicious buffet lunch is provided, catering for a variety of dietary needs.

